

# Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

Tariff & Costing-CM Section, Corporate Office,  
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H.C. Mathur Lane, Janpath, New Delhi - 110 001.  
Tel. No.011-23037109/200 Fax No.011-23329125



No.26-3/2012-T&C-CM

Date: 03.09.2013


## Circular T&C-CM No. 34/13-14

**Sub: Tariff of Voice SMS under GSM services –reg.**

It has been decided by competent authority to introduce Voice SMS facility under GSM service. The tariff and other terms and conditions for Voice SMS facility are as under:-

Sl. No.	Particulars	Charges for prepaid and postpaid services
i.	Sending/Replying/Forwarding Voice SMS	Rs.0.75/Min for Local, STD and National Roaming calls.
ii.	Retrieval of Voice SMS	Rs.0.75/Min while in Home LSA and National Roaming.

2. The above tariff will be applicable with effect from **10.09.2013**.
3. This may be brought to the notice of all concerned for taking necessary action in this regard. Press note and proper advertisement as deemed fit may be made to generate adequate response. Circles may also send SMS conveying the above facility/tariff to the customers.
4. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI.
5. This circular is issued based on ECT approval No.1252 dated 30.08.2013. For queries/clarification/feedback in respect of above tariff, the communication may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi at [hqcm.pp@gmail.com](mailto:hqcm.pp@gmail.com), [hqcm\\_pp@bsnl.co.in](mailto:hqcm_pp@bsnl.co.in) for further review of the scheme.

  
(N. S. Dhami)  
AGM (T&C-CM)

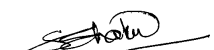
Ph. 011-23327658

To

All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary update in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) Director General P & T Audit, Delhi- 110054.
- 9) OL Section –for Hindi version.
- 10) Guard file.

  
(Subrat Kumar Mohakud)  
Dy. Manager (T&C-CM)